

# **CHILDREN AND YOUNG PEOPLE'S SERVICES POLICY AND SCRUTINY PANEL**

**DATE OF MEETING: 10<sup>TH</sup> MARCH 2022**

**SUBJECT OF REPORT: CYPS WORKING GROUP – ACCELERATED PROGRESS PLAN (APP) – TERMS OF REFERENCE AND FORWARD PLAN**

**OFFICER/MEMBER PRESENTING – COUNCILLOR WENDY GRIGGS, CHAIR, CYPS PANEL**

## **FOR DISCUSSION**

### **1. TERMS OF REFERENCE**

#### **REVIEW TOPIC**

Scrutinise parents and carers experiences with SEND services in North Somerset and their partners.

#### **WORKING GROUP MEMBERSHIP**

Wendy Griggs

Ann Harley

Ruth Jacobs

Representative from the parents Carers forum to be invited as appropriate

Representatives from Partner agencies to be invited as appropriate

Parents/ carers will be invited to contribute

#### **Officers**

Pip Hesketh

Michele Chesterman

Other officers who work in the SEND arena to be invited as appropriate

#### **Purpose**

The working group will identify and recommend further effective delivery of the Council SEND Improvement plan in relation to the experiences of Parents and Carers.

#### **To achieve this the working group will**

- Explore the many avenues that parents/ carers can feedback their experiences of the support and guidance they receive from North Somerset and their partners.
- Meet with parents and carers to gain their views first hand.
- To speak with service users i.e. school SEND Co-ordinators, children centres , nurseries to gauge experiences of accessing services for children who have SEND
- Ask for performance data , success measures, milestones for consideration
- Engage with the parent carer forum

### Frequency and location of meetings.

- Meetings to be bi-monthly
- To be held virtually or in person as appropriate

### Outcomes

To ensure parents and carers have timely, appropriate and successful experience working with North Somerset and partners. Make recommendations on the use of resources, to expedite the progress on removing barriers for parents and carers, to monitor progress.

## **2. FORWARD PLAN**

### March 2022

Review of data on waiting times for ECHP'S, referrals to health specialists, responses from North Somerset and other partners. Results of any available parents / carers surveys. Consideration of how to gain more insight.

### May 2022

Discussion on ways of engaging a wide range of parents/ carers who views are not normally gained. Surveying a range of parents? Invite parents voice? involve parents carers forum ?

### July 2022

Analysis of responses . consideration of elements of the APP which relate to parents/ carers experiences

### September 2022

Data and progress data for further consideration of related elements of the APP

### November 2022

Presentation of key performance data and success measures

### January 2023

To make recommendations for expected future outcomes for parents and carers

### March 2022

A final look at progress data against expected outcomes